

11th May 2021

Tramping Committee Policy: trip Cancellation Fee

Cancellation fee:

There have been several trips run this year where late cancellations of some trampers, within the current permitted Wednesday night time frame, have meant that the cost of the trip has risen for all the others. There are several reasons given for the cancellation, but the ultimate result is the same, and for long trips this can make a substantial difference to each person's cost.

We have also been stressing the need for trampers to accurately assess their ability to complete the advertised tramp, and where necessary, get in touch with the leader to be sure they are up to it. This is a two-way issue and the Leader must accurately describe the demands of the trip in the description in Bulletin and website so that trampers can gauge their fitness.

Add to this scenario the fact that our trips are filling fast and we encourage you to book early or miss out. The committee is aware of this dilemma for you in making the decision to book, and has decided to make a few changes to ensure "the bus is full".

First: The committee has resolved to apply a **cancellation fee** to those who have registered for a weekend trip and who then cancel prior to the cut-off time of Wednesday night before the trip. This cancellation fee is to be set at \$20 and will apply from the 1st July 2021. Notes;

- This only applies to trips of two or more days, i.e. the high transport cost trips
- The fee will apply to trips run after 1st July 2021
- This applies to any tramper who registers and then cancels prior to the cut-off on the Wednesday night before the trip.
- Trampers who cancel after the cut-off Wednesday night will still be invoiced for the full transport cost

Second: The website event page of the trip will no longer be marked with "FULL" when the twelve seat bus is full and the leader will keep a stand-by list so that any cancelled seats can be filled. The leader will inform any stand-by tramper of their status and they should also be copied in trip planning emails etc in-case a cancellation happens.

There are several situations where the cancellation fee will not be applied:

 If there is tramper on standby who can take your place in the van you will not be invoiced the cancellation fee

- if the Leader declines your registration, such as if you register for Snowcraft and have done this course before, the Leader may put you off in favour of someone who hasn't done the course.
- The traditionally acceptable reasons of illness, broken bones or bereavement will still be considered when applying the cancellation fee.

Noho hauora, Stay healthy

Vice President Tramping John McArthur

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